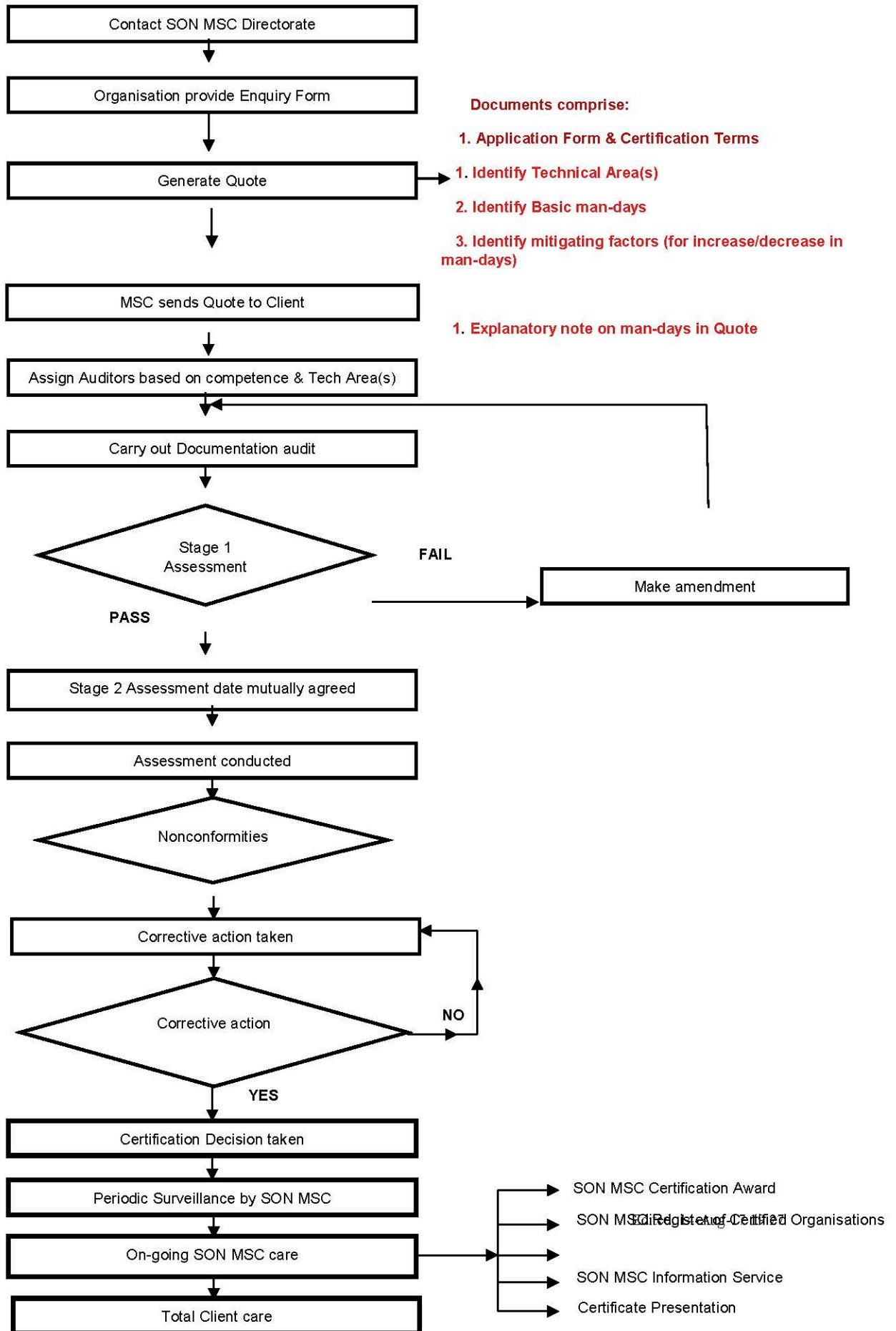


Management System Certification Flowchart



KEY TIMELINES FOR MANAGEMENT SYSTEMS CERTIFICATION SERVICES

- **Response of enquiry within 24hrs of receipt of enquiry.**
- **Quotes within 72hrs on acceptance of client input.**
- **Sending audit report to client 2 weeks after an audit**
- **Processing and issuing of certificate after 4 weeks of Non-conformity resolution with client.**